**Full Name**

FLIGHT ATTENDANT

(+62) 8xxxxxxx

Komplek Raja Ampat Jalan Perintis Timur Blok XDS No. 116, Jakarta

myemail@gmail.com

Linkedin.com/in/myaccount

**About Me**

Professional and friendly flight attendant with more than 10 years of experience as a cabin crew for both domestic and international flights. Trained and certified in passenger service, first aid, and management of flight procedures. Recipient of the Stewardess of the Year Award in 2018 and achieved a passenger satisfaction rate of 98.5% at Cathay Pacific according to a passenger survey.

**Work Experience**

**Senior Business Class Flight Attendant**

Cathay Pacific Ltd – Jakarta

October 2015 – January 2022

* Completed over 800+ flight hours on both domestic and international routes
* Responsible for providing service and ensuring safety of business class passengers
* Attain a passenger satisfaction rate of 98.5% according to passenger survey
* Received the Stewardess of the Year accolade in 2018

**Economy Class Flight Attendant**

Sriwijaya Air – Yogyakarta

August 2011 – October 2015

* Assisted in the training and supervision of junior flight attendants
* Successfully responded and resolved over 20+ in – flight emergencies and incidents
* Together with the cabin crew designed and implemented a new boarding system which increased speed and efficiency by 17%
* Able to lift and store cabin luggages that weigh up to 25 kilograms

**Education**

University of Indonesia, 2008 – 2011

Bachelors in International Hospitality Management

3.7 GPA

* Vice Head of the UI Executive Student Body for the 2009 – 2010 school year
* Received the Student of the Year honor in 2009 from the university dean

**Skills & Abilities**

* Operation of aircraft cabin equipments (intercom, emergency oxygen mask, etc)
* Airplane door operation
* Cabin management
* First Aid and CPR knowledge
* Friendly, Teamwork, Leadership
* Working under pressure

**Hobbies**

* Traveling, Soccer, Volunteering

**Certificates**

* First Aid and CPR Certification
* Professional Cabin Crew Certification
* IELTS Academic
* Travel and Tourism Professional (TTP)

**Personality**

I have a good attitude, kind, communicative, diligent, tolerant, target-oriented, disciplined, honest, and responsible. This is to state that the above information is true and provided here by me, all in good faith.

Sincerely,

Nama Lengkap Anda